

## 6.0 Dashboards

In this section, we will describe where the system will generate up to six report queries and automatically present a limited set of the most relevant results on the user's home page.

### 6.1 HOME PAGE DASHBOARDS

The OSW system is built around the idea of user home pages. Each home page is designed for a set of users with common goals and interests for using the system, and users are assigned a specific home page when they are added to the system.

Each home page is designed to answer the most common queries that this class of user may have, without the need for any system navigation. For example, a user involved in scheduling ISP escorts has the list of applications requiring escort assignment on their home page.

Each home page has up to six of these common queries or *panes*; the set of all panes is called the *dashboard*. Examples of some of the dashboards are shown below. Each pane has a series of rows, relating to the system records that match the pane's implicit query. These panes are updated every time the user returns to the home page by clicking on a link (but *not* if using the browser BACK button, which is strongly discouraged).

Some of the panes have rows that are enabled with links. These links contain shortcuts to specific system functionality, often allowing the user to skip two or three screens.

#### **Dashboard 1: Carrier**

The carrier dashboard is oriented to users associated with a motor carrier. The sections of the dashboard show the activity of the carrier, including both user-specific and carrier-wide activity.

##### *Pane 1: My Approved Applications*

This pane shows the user information about the applications the user has submitted that are approved and ready to be issued, as well as issued and ready to be downloaded. There are up to 50 applications shown. Depending on the status and type of the application, clicking on the transaction number either displays the permit's PDF or shows the details of the application. Additional columns are the submission date and time, the type of transaction submitted, and the fee charged.

### *Pane 2: My Recent Applications*

This pane shows the user information about the applications the user has submitted, regardless of status. There are up to 20 applications shown. Clicking on the transaction number shows the details of the application. In addition to the transaction number, additional columns include the submission date and time, the type of transaction, the applications status, and (for trip permits) the desired point of origin.

### *Pane 3: Our Rejected Applications*

This pane shows the user information about the applications the company has submitted (regardless of user) that have been rejected. There are up to 20 applications shown. Clicking on the transaction number shows the history of the application. In addition to the transaction number, additional columns include the submission date and time, the type of transaction, and the first few words about the reason for the rejection. The application history accessed by clicking on the transaction number includes the full rejection reason.

### *Pane 4: Our Bond/Escrow Status*

This pane shows the user information about the company's bond/escrow status. If the company does not have a bond or an escrow account. The pane shows if the user's company has a bond, or escrow, or neither. If bond or escrow is available, the remaining available balance is shown.

### *Pane 5: Recent Notices*

This pane shows the user information about recent notices sent to the company, with the exception of any "your permit is ready" notices. Up to 20 notices are shown. Lengthy notices may be truncated.

## **Dashboard 2: Permitting Service**

This dashboard is oriented to users associated with a permitting service. The sections of the dashboard show the activity of the permitting service, including both user-specific and service-wide activity.

### *Pane 1: My Approved Applications*

This pane shows the user information about the applications the user has submitted that are approved and ready to be issued, as well as issued and ready to be downloaded.

There are up to 50 applications shown. Depending on the status and type of the application, clicking on the transaction number either displays the permit's PDF or shows the details of the application. Additional columns are the carrier for which the permit is being purchased, the submission date and time, the type of transaction submitted, and the fee charged.

### *Pane 2: My Recent Applications*

This pane shows the user information about the applications the user has submitted, regardless of status. There are up to 20 applications shown. Clicking on the transaction number shows the details of the application. In addition to the transaction number, additional columns include the carrier for which the permit is being purchased, the submission date and time, the type of transaction, the applications status, and (for trip permits) the desired point of origin.

### *Pane 3: Our Rejected Applications*

This pane shows the user information about the applications the company has submitted (regardless of user) that have been rejected. There are up to 20 applications shown. Clicking on the transaction number shows the history of the application. In addition to the transaction number, additional columns include the carrier for which the permit was intended, submission date and time, the type of transaction, and the first few words about the reason for the rejection. The application history accessed by clicking on the transaction number includes the full rejection reason.

### *Pane 4: Our Bond/Escrow Status*

See Dashboard 1, Pane 4.

### **Pane 5: Recent Notices**

See Dashboard 1, Pane 5.